Welcome to Visible Music College. We are honored to have you with us as part of the Visible community!
In his book, *The Cost of Discipleship*, Dietrich Bonhoeffer describes the Church as the "visible community." With this phrase Bonhoeffer summarizes what Jesus said when he called His first followers to be the salt of the Earth and the light of the world — Jesus called them (and us) to be visible so that others will see the glory of God. Jesus said "let your light shine before men that when they see your good deeds they will praise your Father in heaven." Now, in no way are we saying that the college should be your replacement for the local church; rather, we are followers of Jesus coming alongside His Body to be a part of bringing his kingdom come on Earth as it is in Heaven. In other words, we want you to be salt and light and what Bonhoeffer says about the Church, we want the same to be true of you at Visible Music College.

That being said, our vision for you as a student at this college will be that you will "See yourself. See God. Be visible." This is our heart and it is a huge vision we paint for our students. The really sticky part is that you get to live this out in community with others. I write that sentence with a bit of a smirk because, when it is done right, living in true, biblical community with others is difficult; but while it is difficult and often painful, it is beautiful, powerful, and is an agent to bring healing to our brokenness.

Because living in community can be challenging, we have certain expectations and values for you that should flow out of a person who has been gripped by the grace of God. These expectations and values will only help you be united as a community and so be salt and light in the city. This handbook serves as a contract between you and the institution, and it is a foundational document that we can all go back to should you need clarification about expectations and values in the future. You will also find important information in the handbook that we think you will need during the school year so you will know how to navigate community life at Visible. Through this information we have tried to answer any questions that might arise but always feel free to ask if anything is confusing about living in community at Visible Music College.

Finally, God the Father made himself visible by sending his Son, and God the Son made the Father visible by laying down his life for the world, now may the Holy Spirit encourage you to lay down your lives for one another, empowering you to be visible at this college, in this city, and in the world.

Once again, welcome to Visible Music College and have a great year!

**JD Wilson**
Director of Students
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Mission/Vision of Visible Music College

Mission Statement
Visible Music College exists to train and equip musicians, technicians, and business professionals in skill and character for effective service in the music industry and in the church.

Vision Statement
Visible Music College is an educational and spiritual community of musicians, technicians, and business people serving the church and society with the collective energy and talents to foster an environment of creativity, worship, and innovation in all artistic endeavors for the glory of God and for the benefit of all people.

Statement Of Faith

The Bible
We believe the Scriptures, both Old and New Testaments, to be the inspired Word of God, without error in the original writings, the complete revelation of His will for the salvation of mankind, and the Divine and final authority for all Christian faith and life.

God
• We believe in one God, Creator of all things, infinitely perfect and eternally existing in three persons: Father, Son, and Holy Spirit.
• We believe that Jesus is true God and true man, having been conceived of the Holy Spirit and born of the Virgin Mary. He died on the cross a sacrifice for our sins, according to the Scriptures. Further, he arose bodily from the dead, ascended into heaven, where at the right hand of the Majesty on High, He is now our High Priest and Advocate, ruling over all heaven and earth.
• We believe that the ministry of the Holy Spirit is to glorify the Lord Jesus Christ, to convict persons, and to regenerate the believer by indwelling, guiding, instructing, and empowering him/her for godly living and service. The Holy Spirit gifts persons for the edification of the Church and for testimony to the reality of Jesus Christ to the unbelieving world.
The Creation
We believe God created Heaven and Earth and made humankind in His image.

The Individual
• We believe man was created in the image of God but fell into sin and is therefore lost.
• We believe that the shed blood of Jesus Christ and His resurrection provide the only grounds for salvation and justification.
• We believe that water baptism and the Lord’s Supper are ordinances to be observed by the Church during this present age. They are, however, not to be regarded as means of salvation.
• We believe individuals should respond to the commission to reach, teach and disciple the whole world.

The Church
• We believe that the true Church is composed of all such persons who, through saving faith in Jesus Christ, have been regenerated by the Holy Spirit and are united in the body of Christ of which He is the head.
• We believe that only those who are members of the true Church should be eligible for membership in the local congregations of the Church.
• We believe that Jesus Christ is the Lord and Head of the Church, and every local church has the duty to govern its own affairs, working with those ministries that Jesus Christ has put in place.

The Adversary
We believe that we have an adversary, satan, a fallen angel, the evil accuser who slanders God to humankind and humankind to God. He is the tempter of humanity who continually solicits people to sin. As a conquered enemy, he is to be resisted by submitting to God.

The Future
• We believe in the personal and imminent return of our Lord Jesus Christ, who will return for His glorious bride, the unified church worldwide, and rule and reign with them forever.
• We believe in the bodily resurrection of the dead, of the believer to everlasting blessedness and joy with the Lord, of the unbeliever to judgment and everlasting conscious punishment.
Values

The Bible
Scriptural truth is the foundation of Visible Music College and the standard upon which all principles, standards, and values are based. The Scriptures, both Old and New Testaments, are the inspired Word of God, without error in the original writings, the complete revelation of His will for the salvation of mankind, and the Divine and final authority for all Christian faith and life (from our Statement of Faith).

The Visible Community (See Bonhoeffer’s The Cost of Discipleship)
The truth of Scripture is worked out in life in the context of the Church – the visible community of believers. Passion for the body of Christ permeates successful Christian communities and insists on unity in Christ at its core. Visible Music College supports the mission and context of the local church as the biblical expression of the larger invisible community, equipping servant leaders to proclaim the kingdom of God.

Community
Community is essential to the health of Visible Music College students, faculty, and staff. Christian community creates opportunity for practical application of the Word, worship of the Creator in all of life, discourse that promotes greater understanding, and challenging interactions that promotes growth of the individual believer. Interdependence, mutual respect, and honest, non-threatening communication permeates successful communities, creating a catalyst for the advancement of the kingdom of God.

Love
Visible Music College promotes a personal and corporate walk in the highest commands of Scripture, to love God and one another with His love, reflected in kindness, care, and appreciation of diversity of personality and purpose. Participants in a Christian community must be aware of the effect one’s actions have upon the group, and aim to propel others on in growth in God through exemplification of the fruit of the Spirit.

Integrity
Christian believers, in proper relationship to God, will act in a manner worthy of the call of Christ through the understanding and application of His Word, the impression and direction of His Spirit, and the revealed grace of the
inspired life of Jesus Christ. Members of Visible Music College community are mutually accountable for adhering to local, state, and national laws, including published academic standards, criminal codes, and Visible Music College directives, published and announced. Willful disobedience to laws and rules of the community is detrimental to the college. Respect for people and property is assumed.

Educational Experience
Visible Music College is both educational and spiritual in its focus. The artistic guidance involves artistic, spiritual and professional elements engaging the head (intellect), heart (soul), and hands (action). This requires recognition of both natural talent and spiritual gifting, accountability toward excellence in development of both, and a commitment to following Christ as a prime motivation.

Service
The Christian community, as a steward of the world, is mandated to think outside of itself on behalf of others without regard for position. The fruition of this ideal is obedient service to the Church and compassionate service to the world by empowered lifestyles of substantiating grace balanced with truth, Spirit poised with Scripture, justice tempered with mercy, and authority permeated with humility

Institutional Philosophy

Global Perspective
Visible Music College maintains a global frame of reference and service to the Church through ministries, schools, and local churches, for the advancement of the kingdom purposes of God throughout the Earth, optimizing the valuable resources of like-minded institutions.

Educational Synthesis
Visible Music College pioneers an educational synthesis of academic, vocational, and spiritual growth modeled in the context of artistic apprenticeship. Visible Music College draws its unique strength from a blended faculty of traditionally and experientially trained educators, practitioners, and ministers, with adjunct professional artists and ministers.

Church and Industry
Visible Music College provides Christian discipleship training for students to, in turn, serve local churches and ministries, vocational training for students to influence the CCM/Christian music industry, and professional training for effective ministry within the mainstream music/music industry.

**Community**
With a central value of Christian community, Visible Music College requires and provides on-campus housing for entering students, have sufficient common areas and community activities, and provide for both physical and spiritual health of students and staff. Visible Music College will treat all people fairly in communication and conflict resolution. The college has a stated Open Door Policy.

**Spiritual Development/Pastoral Care**
Visible Music College emphasizes personal and community spiritual growth and provides an environment of spiritual direction and nurture in the corporate identity of believers in Christ and in the mission of the Church, overseeing the spiritual development of students and promoting that of the staff.

**Integrity**
Visible Music College maintains a positive relationship within the Church, with local churches, ministries, and media as a positive force in the integration of society and religion, and a creative entity for church harmony. Our marketing/recruitment presentations, efficient business practices, and creative artistic output will be above reproach.

**Value**
Visible Music College operates with maximum value to the student and family, providing a quality, compact, private Christian education for successful entry into career and ministry.

**Educational Philosophy**

- God, the Creator, is the consistent source of all truth and knowledge.
- The integration of principles and revealed truth from the Scriptures is the foundation of instruction.
- Authentic Christian life must be shared from instructor to student, alongside fact and revelation from texts and aesthetic sources.
• Clear, honest, and non-threatening communication is essential to the processing of knowledge and wisdom gained for assimilation into a student’s life.
• The leadership of the school concerns itself with the general spiritual health and environment of the school, creating a safety that is essential to a complete and lasting educational experience. A committed and qualified Student Development Office oversees the spiritual development of our students.
• The educational program is organized to be one-third mentoring/discipleship, one-third post-secondary arts studies, and one-third vocational practicum. All vocations are Christian, and have a ministerial outreach. Programs are offered in accelerated formats for pursuit of career and ministry. Each of these aspects of the college are parallel to an aspect of curricular formation:
• Formation -
  • Spiritual Formation assists students in developing character, integrating their faith into every aspect of life - thoughts (head), being (heart), and action (hand).
  • Artistic Formation assists students in developing skill in their area of expertise to equip them to be cultural transformation agents.
  • Professional Formation assists students in developing a lifestyle of service and leadership.
• The Bachelor of Ministry programs are accelerated formats of the baccalaureate degree that can be completed in as little as 3 years. All programs are designed to be practical in nature so that theory is not removed from praxis, as well as ministry oriented, in order to reinforce the concept that, for one in Christ, all vocations are Christian and have a ministerial outreach.

Educational Objectives

As an institution of higher education with a focus of training for the arts industries and the church, we purpose to accomplish these objectives with regard to our entire student population:

• To impart, share, and uncover knowledge of God, the Bible, arts, and Christian life.
• To know and relate the scriptures to life as dedicated and Holy Spirit-led believers.
• To develop purpose and biblical character for the extension of the kingdom of God.
• To increase understanding of and desire for the Church, Christian community and interdependence of believers.
• To discover and internalize the beauty of God’s creation in artistic endeavor and ministry.
• To become people of vulnerability and inquisitiveness, demonstrative in love and peace, and balanced in discourse.
• To exercise professional skills in specific fields with competence, clarity, and purpose.
• To develop academic and practical skills for the pursuit of life-long learning.
• To produce men and women of concern and action in service towards all people.
Mission/Vision of the Office of Students

Mission
The Office of Students exists to connect with prospective students and alumni and to spiritually develop current students through healthy resident life, fellowship opportunities, community outreach, and discipleship so they will realize this vision: “See yourself. See God. Be visible.”

Objectives of the Office of Students

Spiritual Growth (Discipleship)
Through pastoral care, discipleship from faculty and staff, connection with a local church, worship services, and through partnering with parents, the Office of Students will train you to “See yourself. See God. Be visible.” We certainly want you to see yourself professionally and academically as a musician, or as a sound engineer, a worship leader, a producer; but also, and perhaps most importantly for this office, we want you to see yourself spiritually. We want the following for your spiritual growth:

- See yourself: for the Spirit to form your heart in such a way that you see yourself through the eyes of God. To know the beauty of being made in the image of God, to see your brokenness and your desperate need of the grace of God, and to own that Jesus won a great victory over sin, Satan, and death and because of that victory, you can see yourself as a redeemed sinner, bought back by the broken body and shed blood of Jesus.
- See God: for you to see the Triune God (Father, Son, Holy Spirit) and know His deep care for you and His presence in your life.
- Be Visible: for you to be challenged by the gospel of Jesus, driven by the Holy Spirit in all that you do, such that you cannot help but seek out ways to be visible (professionally, academically, and as a servant) not for your own glory, but so that others will praise your Father in heaven.

Student Life (Fellowship Opportunities)
The Office of Students will oversee the SGA to provide opportunities for fellowship so that you might see yourself in light of others. Living in community with others helps us see ourselves for who we truly are.
Housing
The Office of Students will oversee the Housing Coordinator and the RA’s in order to provide a living situation that is safe and comfortable to allow students to thrive while living in community and to give you maximum opportunity to develop spiritually, professionally, and academically.

CityEyes (Community Outreach)
The Office of Students will work with the community to provide opportunities for you to serve the city. Part of spiritual development is training you as a student to be a servant. We want you to see the city through the eyes of Jesus. Luke 19:41 tells us that when Jesus approached Jerusalem he saw it and he wept for the city. We hope you will celebrate the beautiful things about Memphis, but also that you will learn to weep for the city and all its brokenness. Through CityEyes, we will provide opportunities for you to serve and be visible.

Prospective Students & Alumni Relations
The Office of Students will also build and maintain relationships with prospective students and alumni of Visible Music College so that from orientation to beyond graduation you will be able to discern how the Spirit is directing you to "See yourself. See God. Be visible."
Visible Code of Conduct

Visible Music College behavioral standards are designed to provide a positive learning environment and to promote the spiritual, social, and physical well being of the students. The expectations of Visible Music College as outlined in this handbook are standards of expected behavior, which reflect Visible Music College’s biblical belief that worship is a constant expression from our hearts and in our lives.

Biblical Values

Christian institutions, like Christian individuals, are guided by biblical standards for moral integrity, social consciousness, personal health, and an effective Christian witness. Students are expected to pursue lifestyles that reflect biblical pictures of love, personal prayer and devotion, purity, mutual respect, conflict management, and life within a community. Any questions regarding appropriate behavior or attitude should be first directed to scripture. If further guidance is desired, please feel free to ask any staff member. The Pastoral Care team is always a good source of information for such inquiries.

The following standards seek to clarify values that Visible Music College holds which may not be overtly evident in scripture. If a student seeks further clarity on the subjects addressed, or a subject that has not been addressed, contact the Pastoral Care team.

Alcohol

The drinking age in Tennessee is 21. Under age drinking is prohibited, and drinking of any amount, regardless of age, is prohibited by anyone expecting to operate a vehicle. Signs of intoxication will also qualify a student for disciplinary action.

There will be no use, possession, manufacture, or distribution of alcoholic beverages on Visible Music College leased or owned properties, and when representing Visible Music College such as, but not limited to, concerts, promotional events, and church services.

It is expected that students will use careful judgment and discretion when dealing with issues relating to appropriate alcohol use while off campus.
Tobacco
Visible Music College is a tobacco-free environment. The use or manufacture of tobacco and tobacco based products is prohibited on all Visible Music College owned or leased properties, and when representing Visible Music College such as, but not limited to, concerts, promotional events, and church services. Tobacco use of any kind is strongly discouraged overall.

Substance Abuse Policy
Use, possession, manufacture, or distribution of illegal drugs or controlled substances will not be tolerated. It is a crime, and Visible Music College will cooperate with law enforcement authorities who are charged with enforcing current statutes. Students are warned that involvement with drugs on or off campus, can result in disciplinary action by Visible Music College, as well as any criminal penalties. The disciplinary action will most likely result in student expulsion.

From a biblical and Christian community focused standpoint, Visible Music College is concerned with student’s use of controlled substances as well as healing and recovery in case of substance misuse. The college complies with requirements of insurance carriers and meets municipal state, and federal regulations in providing a safe and healthy educational environment for the benefit of the students, the college, and the general public. For these reasons, the following rules are in effect.

It is strictly prohibited while on campus to use or be under the influence of any legally obtained drug or alcohol which adversely affects the educational experience of the student or poses a safety threat, or is detrimental to student life. This prohibition covers, but is not limited to, arriving on the campus under the influence of any legally obtained drug, including any prescribed drug under medical direction, which has the aforementioned effect(s). A violation of the rule in this section subjects the employees to disciplinary action, up to and including termination.

Illegal Drugs
Visible Music College forbids any student’s use, sale, purchase, transfer, or possession of illegal drugs. Illegal drugs, for the purpose of this policy, include (a) drugs that are not legally obtainable; (b) drugs that are legally obtainable but are being handled abusively or illegally; and (c) drugs that are legally obtainable but have not been obtained legally. This definition applies to any and all forms of narcotics, depressants, stimulants, or
hallucinogens whose sales, purchase, possession, transfer, or use are
prohibited or restricted by law.
1. The sale, purchase, transfer, use, or possession of any illegal drug, as
defined above, by any employee on the college premises, in college vehicles,
at college events, while in class or while on break or lunch period is strictly
prohibited.
2. Arriving on the college premises under the influence of any illegal drug
or alcohol is strictly prohibited. A violation of any rule in this section subjects
students to a pastoral care contract.
3. With any breach in the Pastoral Care Contract, the Vice President Team
can suspend the student and will recommend him/her to check into a
reputable drug and alcohol rehabilitation program.
4. The Vice President of Students will be in continual communication with
local churches, recovery programs, or rehabilitation program ensuring the
student is getting the professional care he/she needs.
5. The student may re-enroll demonstrating to the Vice President of
Students measurable healing and providing references from a counselor and/
or recovery program facilitator.

**Second Offenses & Expulsion**
Upon re-enrollment, if a student engages in any of the below (but limited to
these actions, the result will be immediate expulsion.
- Whenever the student’s observed behavior or involvement in an on or
  off campus accident confirms a lack of sobriety;
- After being found selling, purchasing, transferring, possessing, using,
or being under the influence of any illegal drug;
- After being found while on duty using or being under the influence of
  any legal drug which has the effects set forth above.

**Weapons**
For community and personal safety, firearms, martial arts equipment,
fireworks, or any object deemed by Visible Music College Staff to be a
weapon, is prohibited on Visible Music College leased or owned properties,
and when representing Visible Music College such as, but not limited to,
concerts, promotional events, and church services. It is expected that
students will use careful judgment and discretion when dealing with issues
relating to weapons while off campus. Additionally, any emblems or other
representations which might be interpreted as being gang related are
prohibited.
Harassment
Visible Music College is committed to providing students with an environment free of harassment in any form. Any act of harassment (i.e., physical, psychological, verbal or sexual) that threatens a person or persons is considered a serious offense and will not be tolerated. Such actions will result in immediate interim suspension, and may include immediate removal from Visible Music College property until the incident is thoroughly investigated. Reinstatement may or may not occur prior to the completion of the disciplinary process.

Attire
Proper attire must be worn at all times at Visible Music College, on Visible Music College leased or owned properties, and when representing Visible Music College such as, but not limited to, concerts, promotional events, and church services. Standards of good judgment, good taste, and modesty ought to prevail in the selection of clothing suitable for wear on campus. This means avoiding articles that are immodest, short, tight, low-cut, or are otherwise distracting. The RLT and Visible Music College staff will hold students to an appropriate standard, and are the final authority on appropriate Attire.

Please note that these standards apply to both male and female students. Observing these guidelines will help to avoid a situation which can be awkward for everyone.

Media
Media and entertainment (such as, but not limited to videos, pictures, computer usage, movies, television, and music) which contains content out of character with the values of a Christian community is not permitted. It is expected that students will use careful judgment and discretion when dealing with issues relating to choice of entertainment. The RLT and Visible Music College staff will hold students to an appropriate standard, and are the final authority on appropriate media usage.

First Semester Relationships
A primary focus at Visible Music College is the fostering of community and a well-integrated, spiritually grounded student body. For this reason, new romantic relationships for first year students should not be pursued until second semester.
The administration would like to think that the definition of a romantic relationship does not need to be explained. However, if the relationship is judged to appear romantic by Visible Music College staff, it is a violation of this value.

The administration acknowledges that feelings cannot always be controlled, but actions can be. Once a person has communicated his/her romantic feelings for another, it initiates an inevitable chain of events: either a couple will begin to grow closer together, or further apart. If romantic feelings arise, do not communicate those feelings to the person you are interested in. Instead, seek accountability with the pastoral care staff, who will help you to appropriately manage those unavoidable feelings.

Once two people have discovered their mutual feelings for one another, it is impossible not to grow in intimacy. At that point, the relationship is considered “official” and the students should immediately seek accountability as a couple with the pastoral care staff, who will help you to appropriately manage the relationship.

Display of Affection
Visible Music College does not feel the need to delineate every inappropriate physical action or behavior a person could potentially enact, nor should we have to subject students committed to maturity in Christ to such a description. All displays of affection (regardless of relationship context) expressed during a person’s tenure at Visible Music College shall be practiced in good conscience before God, members of the staff of Visible Music College, other fellow believers, and as evidence of Christ to an unsaved world. The RLT and Visible Music College staff will hold students to an appropriate standard, and are the final authority on appropriate displays of affection. Our reasons for requiring prudence are:

- The desire to avoid even the appearance of evil. (1 Peter 1:14,15, 1 Corinthians 6:12-20)
- That we may be effective salt and light in the world. (Matthew 5:13-16, Titus 2:7-8)
- Consideration for others who feel isolated because of your behavior. (1 Corinthians 12:26)
- Consideration for others who struggle with appropriate physical boundaries. (1 Corinthians 10:23,24)
- Avoiding situations that could become problematic, escalatory, or disruptive of the Visible community. (1 Corinthians 1:10)
Sexuality

Though scripture states very clearly that we are to abstain from sexual immorality, the administration acknowledges that this is not always a black-and-white issue. Any sexual activity between students outside of marriage may warrant strict disciplinary action. Other struggles may need to be addressed with ongoing pastoral care. The pastoral care team is prepared to work with any students who struggle with sexual issues such as, but not limited to, pornography, masturbation, sexual addiction, or same-sex attraction.

The pastoral care team encourages any students struggling with sexual issues to come forward for guidance and support from our staff. Above all, it is our primary goal to see the Lord glorified through the lives that are changed here.
Housing
The housing staff serves under the Vice President of Students, and consists of the Resident Advisors and the Housing Coordinator. Their primary task is to create a living environment conducive to successful academic, spiritual, and professional growth at Visible Music College.

Procedures
If a student has a problem requiring assistance and has difficulty finding resolution through the Resident Advisor, the chain of command is as follows:

- Housing Coordinator
- Vice President of Students
- VP Team

Maintenance
Please notify the Housing Coordinator via email as well as an RA during room inspection of any maintenance issues.

Room Assignments
Room assignments are made by the Housing Coordinator and approved by the Vice President of Students. Every effort is made to assign roommates of similar interests or age, and to honor mutual roommate requests.

Room assignments are final and no student is allowed to switch rooms unless authorized by the Housing Coordinator.

Room Inspections
For comfort, health, and safety reasons, room inspections will be made to be certain residents are complying with appropriate safety, health, and housekeeping expectations. Violations of any Visible Music College policies, which are noted during these checks, will be recorded, and residents of the room held responsible. Students will be provided with a sample Room Inspection Checklist for their convenience. (See: DISCIPLINARY ACTIONS for information regarding lack of reasonable compliance.)

Room Entry
Although Visible Music College acknowledges your desire for privacy, certain occasions necessitate entering a student’s room. These include room inspections, periodic maintenance checks, when an emergency exists or is
believed to exist, and if there is reason to believe that the policies or standards of Visible Music College are being violated.

Maintenance personnel are not authorized to search student rooms but if during the performance of their properly assigned duties, they encounter or observe evidence of activities or articles in violation of Visible Music College rules and regulations and/or Laws of the State of Tennessee, they will report such evidence to Visible Music College staff.

**Room Search**
Except in the case of an emergency, or what is believed to be an emergency, an attempt will be made to have at least one of the residents present during the room search. Before any search, an effort will be made to notify room occupants of the reason for the search, and will be afforded an opportunity to produce voluntarily the items or materials sought. Residents who are not staff members for Visible Music College Housing are not permitted to assist in the search of the personal goods and belongings of another.

Any room searches by housing staff will be authorized by the Office of Students, unless an emergency or what is believed to be an emergency does not allow for time. Following all searches, the Housing Coordinator will file a written report which will be forwarded to the VC within 24 hours of the search.

Visible Music College is opposed to general room searches. General room searches will be permitted only in extreme situations as determined by the Office of Students.

Rooms will be searched only with "cause" and the occupants will be notified of the reason for any room search. There are two general situations, which might precipitate a room search:

- Reason to believe that established conduct, standard of health, or safety regulations are being violated.
- Emergency situations which make it necessary for a staff member to search a room/Visible Music College rented property for a particular item, such as a telephone number or address.

**Checkout**
Students must set up a checkout time with the Housing Coordinator when preparing to move out of the dorms.
The Housing Coordinator will arrive at the appropriate time and go through the checkout procedure.

All items belonging to the student must be removed prior to checkout, but exceptions may be made on a case-by-case scenario with the expressed permission of the Housing Coordinator.

The whole room must be thoroughly cleaned prior to check out. If the room is not clean enough, the Housing Staff have the right to detain the student until the room meets the expectations or a cleaning charges will be deducted from the students housing deposit.

Once a student has officially checked out, the responsibility of maintaining the room falls on those still residing there.

**Vacating Housing**
If a student voluntarily vacates student housing - withdraws from the college, moves off campus, or leaves for reasons determined by Housing Coordinator or VP of Students - or if a student has been expelled from the college for any reason, then he/she will have 24 hours to contact the college Housing Coordinator, check out of student housing, and leave the premises.

**Housing Refund**
If a student voluntarily moves out of student housing following procedures before fall break/midterm, housing costs will be prorated appropriately as determined by the business office. The student’s housing deposit will be returned less any damages that are assessed by the Housing Coordinator upon checkout, provided the student has no outstanding balance. If there is an outstanding balance, the housing deposit refund will be applied to that balance.

If a student moves out of student housing on or after fall break/midterm, he/she will not be refunded the cost of housing for that semester. The student’s housing deposit will be returned less any damages that are assessed by the Housing Coordinator upon checkout.

If a student is removed from student housing due to disciplinary measures at any point in a semester, he/she will not be given a refund for housing. The student’s housing deposit will be returned less any damages that are assessed by the Housing Coordinator upon checkout.
Any student that moves out of student housing without properly following the checkout procedure will not be refunded the cost of their housing for that semester, or any portion of their housing deposit.

Again, as stated in the first paragraph above, if there is an outstanding balance, the housing deposit refund will be applied to that balance. This applies to every refund situation described above.

Questions pertaining to these policies may be directed to the Business Office.

**Housing Policies**

Courtesy and thoughtfulness will go a long way in making community living a positive experience. Please make a genuine effort to cooperate with all members of the residential community, and maintain a healthy respect of each other's differences.

**First and Second Year Students**

All first and second year students are required to live in Visible Music College provided housing.

**Fielder Square Rules**

All Fielder Square rules regarding noise, pool usage, common room usage, or any other amenity are to be followed. Common sense and respect for others should prevail when decisions are being made.

**Safety**

When walking to and from the school, students are expected to observe all relevant laws for pedestrians, including but not limited to the use of crosswalks and sidewalks. Visible Music College is located in a downtown area, and students should exercise common sense when walking anywhere. As much as possible, walk in groups, and never walk anywhere alone at night.

Do not enter the apartment of a stranger, even if they seem nice and do not invite strangers into your apartment.
**Visitors**
Members of the opposite sex are not permitted in bedrooms. However, members of the opposite sex are permitted to visit in common living areas during visiting hours (See CURFEW for more details).

It is expected that the conduct with others be above reproach and reflect awareness of personal responsibility and Christian integrity, as interpreted by Visible Music College staff.

**Non-Student Guests**
Residents are responsible for the behavior of their guests and any damages that may occur. Guests are responsible at all times for observing the community policies of Visible Music College, its standards of conduct, and all other student policies. Residents must accompany guests at all times.

When students have a guest, they must notify the Housing Coordinator in advance by email or text message and receive permission for the visit to be approved. It is the student’s responsibility to initiate communication regarding the visit. If permission is not acquired by the time the visitor arrives, the visit is not permitted. As a courtesy, residents should check-in with their roommates if guests will be spending any time in the dorm room.

Overnight guest are not normally allowed at the dorms. Special provisions for overnight guests may be made in special circumstances with the permission of the Housing Coordinator or the Vice President of Students.

For security reasons, guests are absolutely not permitted in dorm rooms during times when the campus is shut down, during holidays, etc.

**Curfew**
In order to help equip students for the intense schedule of Visible Music College so as to maximize professional and academic student development, we have implemented a curfew for all on-campus students. The system is designed to promote community life, mental alertness required for academic excellence, general health and safety, and common courtesy.

Curfew means the student is in his/her own room.

Nights before days with scheduled classes*  1:00 am
Nights before days without scheduled classes**  2:00 am
**Visiting Hours**
Hours when Students of opposite gender are allowed in rooms that are not their own.

Days with scheduled classes 9:30 am-11:00 pm
Days without scheduled classes 11:00 am-2:00 am

* Developing yourself professionally by playing late gigs does not give you an excuse to skip class on Monday.
**Any night when the next week day is not a school day and there are no academic responsibilities.

**Overnight Absences From Visible Music College Housing**
Students who wish to leave Visible Music College housing overnight for one or both nights of the weekend do not need permission, however they must complete an Overnight Out-Of-Dorm Form (obtainable from the Housing Coordinator) and give it to their RA.

Students are NOT allowed to stay outside of Visible Music College housing overnight during the week, but special permission may be given by the Housing Coordinator to do so in the case of an emergency or other occasions at the discretion of the housing coordinator.

Students are not permitted to spend the night in a dorm room other than their own unless special permission from the Housing Coordinator is granted and all other parties involved.

**Curfew Extension**
For special events (left at the discretion of the housing coordinator), curfew extensions will be permitted on weekends as long as there is 24 hour notice. A form must be submitted to housing coordinator for permission. Curfew extensions will be permitted on weekdays on the condition that you are in good standing with attendance and grades.

**Noise Curfew**
This is a campus wide policy that begins at 10:30pm EVERY evening and ends at 8:00am each morning. No musical practice, disturbances, etc. can occur during this time. During Noise Curfew, noise at the dorms should be limited to a level which does not disturb attempts to study or sleep.
Fielder Square is an apartment complex that houses people other than Visible Music College Students. They have their own strict rules regarding noise complaints, and in an effort to maintain an upstanding witness to Fielder Square and its residents there are additional expectations for those living in Student Housing: no noise should ever be made inside an apartment that can be heard outside the apartment. To help facilitate this standard, the following standards should be met:

- No amplifiers of any kind (Bass, keys, guitar, etc.) should be used.
- No drum kits should be used.
- Practice pads are permitted before noise curfew.
- Vocal practicing is permitted before noise curfew.
- Electric instruments played through headphones are permitted before noise curfew.
- Acoustic guitars played quietly are permitted before noise curfew.

**Pranks**

Horseplay and general boisterous activity are not permitted in the dorm rooms or surrounding grounds. Likewise, pranks which at first seem harmless, are not allowed. Such pranks can escalate and get out of hand, compromising safety and often resulting in damage to property.

Air-soft guns, paintball guns, BB guns, pellet guns, cap guns, and any other projectiles or projectile launching devices are not to be utilized on campus.

**Renter’s Insurance**

It is the responsibility of the student to secure renter’s insurance for personal property. Visible Music College is not responsible for lost, stolen, or damaged articles. This includes any items in dorms and vehicles. If you need assistance with renters insurance, please contact the Director of Pastoral Care.

**Trash Removal**

Trash must be delivered in closed bags to the dumpsters or trash shoots. When using the trash receptacles, be sure to close all gates, lids, etc. when finished disposing of trash. At no time are trash and/or personal items allowed to be in the hallway, breezeway, or stairwell.
Utilities
When a utility bill is in excess of $150, the overage will become the responsibility of the students residing in the room with the high bill.

Interior Alterations
Painting and/or wallpapering the rooms are not permitted. No pins, tacks, or nails of any kind are allowed in the walls or ceilings. The room must be restored to its original condition at the time of checkout.

Damages
All on-campus students are required to pay a $300 refundable deposit. Students are responsible for the condition of their dorm rooms and furnishings. When damages occur to the dorm room or its furnishings, the housing deposit will be used to cover the cost of repairs. Any damages that happen as a result of abuse, carelessness, negligence, or horseplay will be the responsibility of those involved. If the responsible party in the room does not take ownership, all occupants will be responsible. Residents are responsible for their guests and will incur the charge for damages caused by guests. Report all damages to the Housing Coordinator via email as well as to an RA during room check.

Furniture
Visible Music College owned furniture may not be moved in or out of rooms without permission from the Housing Coordinator. This includes exchanging furniture with another room or moving it into storage.

Pets
No pets of any kind are allowed in the dorms. Anyone found to have a pet will be subject to disciplinary action.

Room Care
It is expected that trash removal and regular cleaning be common practice. To avoid being assessed damages later; please keep all bleach and detergents in the kitchen or bathroom. Be careful with nail polish remover and do not iron on the countertops.

Facility Emergency
If there are any facilities emergencies such as plumbing or any issue that is outside the control of the Housing Coordinator, call or go to the front office
of Fielder Square. If the office is closed, there is a sign on the front door to contact maintenance after hours.
Disciplinary Actions

Pastoral Care Contract
As a part of spiritual development, a Pastoral Care Contract is most often used in circumstances where one or more of the Visible Values have been violated. It serves as an augmentation and extension to the Student Handbook and is binding in nature until the contract expires. The purpose of the contract is to have a written agreement between the student and the Pastoral Care team regarding certain restrictions and goals that are to be abided by and achieved throughout the duration of the contract. The rationale of the imposed restrictions and goals is to provide needed structure that assists the student in addressing the emotional and/or spiritual issues behind the action or actions that caused the infringement.

Contracts are written to address the student’s specific infraction, and often include, but are not limited to the following elements:

- restricted curfew
- mandatory pastoral care meetings
- sanction hours
- referral to appropriate outside programs

Restricted Curfew
The student will be expected to be in their room by a designated time in the evenings that is earlier than the normal curfew. In extreme circumstances, a student’s curfew may be restricted to an extent that does not allow the student to leave the dorms for any extracurricular errands.

Mandatory Pastoral Care meetings
The student will be required to meet weekly with a designated staff member to address the underlying emotional and spiritual issues that lead to poor decision-making. The purpose of these meetings is to help the student grow, and to provide accountability.

Sanction Hours
Separate from Community Outreach hours, sanction hours are imposed as time that is to be spent serving the Visible community at the discretion of the Office of Students.
Student Housing Violations
Part of living in a Christian community involves mutual encouragement, support, and accountability. Roommates are expected to hold each other accountable regarding all Biblical and Visible Music College values, and standards of conduct.

A roommate who knowingly allows another roommate to violate any of the standards previously expressed will also be held responsible and subject to disciplinary action. Roommates are expected to encourage each other to seek pastoral guidance and support when faced with circumstances that violate these values.

Curfew
Discipline is based off a three-infraction tier.
- Infraction 1: 2 sanctions hours will be assigned.
- Infraction 2: The student must appear in a mandatory meeting with the pastoral care team.
- Infraction 3: The student must appear before PAC (See PEER ACCOUNTABILITY COUNCIL).
- Any further infractions will result in expulsion.

Room Inspections
Food and hygienic surfaces such as, but not limited to toilets, sinks, stoves, food surfaces, and showers can be health hazards when not properly kept clean. Substandard presentation of such surfaces will result in room checks.

Additionally, rooms should be tidy and presentable. This includes, but is not limited to, laundry, dust, floor condition, and general clutter. Substandard presentation of these areas can result in the residents of the room receiving a room check. Our approach to room inspections is built on a model that Jesus gives in Matthew 18 about confronting sin.

- If you have a complaint against another student about a cleanliness issue, you should first confront that brother/sister in love. If you voice your complaint and the offending student resolves the issue then you have “gained your brother/sister.”
- If you confront the offending student, and he/she does nothing to resolve the issue, then you should go to an RA. If you voice a complaint about another student to an RA, the RA will ask you if you went first to your roommate. If you have not gone to your roommate for whatever
reason, the RA will instruct you to go first to your brother/sister to resolve the issue.

- If you have gone to your roommate first, and he/she has not changed the behavior and/or resolved the health issue, then the RA will accompany the student to the room and confront the student about the problem, completing an official room inspection to assess the situation.
- If the RA deems the issue to be a health or safety issue that is indeed in violation of dorm rules, then the RA will take time to understand the reason behind the violation, informing the student that he/she needs to clean or resolve the issue within 24 hours. Also, the RA will warn the student that if the issue is not resolved, the student will receive 2 sanction hours. The RA will return the very next day to do a second room inspection.
- If the student has not resolved the issue after 24 hours, then the RA will immediately dispense and document the sanction hours. The student will be responsible for completing the sanction hours under the supervision of the RA and will receive 2 hours every day until the issue is resolved.
- If the student resolves the issue, the RA may inform the student that he/she will be receiving personal room inspections for the remainder of the semester. If the student still refuses to resolve the issue, then the RA will bring the housing coordinator together with the accusing student to confront the offending student. If, at that point, the offending student refuses to resolve the issue, then the Housing coordinator has the responsibility of reporting the issue to the VP of Students and PAC to recommend expulsion from the dorm.

* If at any time an RA observes a room or has any reason to suspect a health violation, he/she may do a room inspection informing you of the time and reason of the upcoming inspection.
* If at any time an RA has reason to believe you have contraband in the room violating Visible code of conduct, the RA will confront you. If you deny it but there is still reason for the RA to suspect, the RA will contact the housing coordinator who will also confront you. If you still deny it and there is reason to suspect, the Housing Coordinator will involve the VP of Students who will perform a room check in your presence.

**Noise Curfew**
Fielder Square has a very strict policy regarding noise complaints. To avoid an entire room being evicted, Visible Music College will implement corrective measures before Fielder Square takes action.
• If a noise complaint is made to Fielder Square by another tenant, the RLT will conduct an investigation and the offending residents will be given 4 sanction hours.
• If a second noise complaint is made to Fielder Square, the RLT will conduct an investigation and the offending residents will be given 24 hours to move out of the dorms. No refund will be given to students who are evicted.
Student Committees

Visible Council (VC)
The Visible Council is chaired by the Vice President of Students and comprises of the Housing Coordinator, the RA’s, and other relevant staff members. The VC exists to serve, encourage, and empower the existing student community to “be visible.” The VC meets regularly to celebrate the beautiful things students have accomplished/displayed and to address student brokenness — implementing changes to better serve the welfare of the Visible Music College community.

Peer Accountability Council (PAC)
The PAC is designed to give students the opportunity to appear before a council of peers and serves two functions:

- Students have the option to appeal decisions made by the Office of Students concerning discipline. A student has 30 days from the day disciplinary action is taken to file an appeal (the appeal form is to be obtained from and returned completed to the Vice President of Students).
- Students may need to appear before PAC in a meeting mandated by the Pastoral Care team for repeated infractions of the Visible Values or policy that demonstrate continued and blatant disregard for the standards which have been set in place to insure a healthy and safe community environment.

PAC consists of the following representatives appointed by the Vice President of Students:

- First year Student 1 representative
- Second Year Student 1 representative
- Third Year Student 1 representative
- Third year (or more) Student 1 representative serving as Moderator
- Staff 2 representatives

Resident Advisors do not serve as representatives.

The Process:
• Once a PAC has been requested or mandated, the student will be contacted with his/her scheduled appointment to appear before them.
• The PAC will be informed in detail of the circumstances relevant to the situation.
• After hearing your appeal and the consequences recommended by the Vice President of Students the PAC will recess and make a decision concerning your appeal and consequences.
• The PAC will meet with the Vice President of Students.
• The PAC will reconvene within 7 days from the date your appeal was heard, and the moderator will deliver the final decision.
• The verdict made by PAC is final.

PAC Sanctions
Can include, but are not limited to:
• Admonition
• Formal Warning on student’s record
• Restitution
• House Arrest: Student cannot leave Visible Music College grounds without permission from Resident Advisor for the remainder of a designated period of time
• Restricted Curfew
• Pastoral Care Contract
• Disciplinary probation
• Denial of privileges
• Removal from Residence Hall
• Suspension
• Expulsion

Student Government Association (SGA)
SGA consists of student representatives whose purpose is to encourage healthy visible community by connecting with and communicating between staff and peers.

Its primary role is to be the voice of the students to help shape policy that serves service to the student body and faculty.

Purpose
• Promote unity between faculty, staff, administration and students
• Hear desires and meet needs of the student body
• Organize and facilitate social events and functions to develop unity within the community. This is accomplished in conjunction with the Office of Students.
• Provide students with a safe arena to communicate ideas, concerns, etc. to the staff.
• Further purposes will be developed as the need arises through student and staff input.

Elected Leaders
All members of the SGA will assume positions of leadership within the Visible community. As leaders in the community they will serve and encourage the student body. The following leaders represent the Student Government Association. The SGA President and/or Vice President are not elected because they received scholarships. All other leaders are elected by student body.

President
The SGA President will provide leadership and direction to the SGA and student body. As President he or she will moderate all meetings and be responsible to communicate the consensus of the student body to the Vice President of Students and the VC.

Vice President
The SGA Vice President will provide oversight for any projects benefiting the present and future Visible Community. The Vice President will also fulfill the President’s responsibilities when he or she is unable to do so and offer general assistance to the President.

Secretary
The Secretary will record minutes of the association and student body meetings. All SGA minutes will be kept by the Secretary and communicated weekly to the Vice President of Students. This person will also post reminders of meeting dates throughout the school and contribute pertinent information about SGA’s activities to the Visible Music College newsletter.

Treasurer
The Treasurer will manage all SGA funds. This treasurer will work in conjunction with the college Business Office to keep accurate records of all spending and comply with all Business Office regulations.
Senators
One Senator is elected from those enrolled in each of the following years of Visible Music College – First Year, Second Year, Third Year, Third/fourth year. These bear the responsibility of representing their constituency with bold integrity.

Staff Advisor
The Office of Students will provide oversight and assistance to SGA. In addition, a staff advisor will be assigned to work alongside SGA.
CityEyes & Ministry Placement

CityEyes
Part of the core values of Visible Music College is the belief that students and staff should be salt and light to the world around them. To that end, students are required to perform 10 hours of community outreach each semester. We call this CityEyes. A big part of developing spiritually is seeing others through the eyes of Jesus. The gospel of Luke tells us that when Jesus looked at Jerusalem he wept. He wept because he loved the city. We want you to see the city to find what you can consume but how you can love Memphis and be visible through serving it in all its beauty and brokenness.

Students are encouraged to find service opportunities that appeal to their gifts and passions. The opportunities are extensive, and students are to work with the Vice President of Students when discussing whether or not a type of service will count towards the required service hours. For example, paid services rendered in the field that a student is majoring in will be excluded from counting toward the required hours. Volunteer services in the students field will be accepted at the discretion of the Vice President of Students. Students should contact the Vice President of Students for appropriate outreach opportunities when they are otherwise unable to find their own.

Students are to log hours as they complete them. You can find this log on the SGA Facebook page. Incomplete hours will result in a hold on the student’s certificate or degree until the hours are completed.

Commitment and Responsibilities
When students arrange to do CityEyes community outreach, whether it is a one-time service opportunity or an ongoing service placement, the expectation exists that the agreed-upon service will be performed as and when arranged. If students make a commitment, they must embrace the responsibility to fulfill it. “Say what you are going to do and do what you said you will do” serves as the guide in this or as Jesus put it “let your yes be yes and your no be no.”
Ministry Placement

Ministry Placement is designed to assist student involvement with churches and various organizations in the Memphis area. Student participation in church and para-church groups is a means of supporting the Christian community by providing ministries with technicians, musicians, vocalists, worship leaders and ministry assistants. It is also an attempt to promote connection and fellowship in the local body of Christ between various groups and denominations.

If students are asked to represent the school they may be asked to adhere to certain guidelines and/or be eligible for specific training. These opportunities may provide the experience that is needed to meet the student’s Ministry/Industry Practicum class and can be credited as an Internship. It is the students' responsibility to coordinate with their advisor and ensure that they are approved and enrolled in a Ministry/Industry Practicum class to receive credit.
Student Services

Administrative Services
All administrative offices are located at 200 Madison. Below you will find a list of offices that provide administrative services for you as a student. Dial phone number 901.381.3939 and enter the extension.

- Business Office - Toni Melton (x227)
- Pastoral Care - Office of Students, Nathan Carico (x205)
- CityEyes (Community Outreach) - Office of Students (x205)
- Ministry Placement - Jacque DeShetler (x221)
- Rehearsal Room Reservations - Operations (x241)
- Registrar - Vincent Lee (x222)
- Library - Christy Nini (x229)
- Student Life Manager, Daniel Bennett (901-355-8884)

Parking
All students are permitted to park at the secure parking structure at Fielder Square provided they obtain an official Fielder Square issued parking permits (obtainable through the Housing Coordinator). Those without parking permits may park in any marked spot on the street. To obtain a parking permit, students must fill out a parking permit request form that can be obtained through the Admissions office every summer. In addition, we offer parking at 287 and 200 Madison Ave. for commuter students provided they obtain a parking pass from Operations.

iCal
Students will be provided with a CalDAV account as well as training on using iCal. Students will be expected to organize and maintain their schedules using iCal and CalDAV. iCal and CalDAV make it possible for the student to be an organized and functioning member of the Visible Music College Community.

Populi
Visible Music College relies on a web-based college management system called Populi. This system is the hub for academic communications. You will want the Populi home page to be one of the places you visit first each day. Populi will be your portal to assignments, grades, and lessons while you are
at Visible Music College. It is integral to all aspects of academics while you are here.

Mailboxes
For dorm students, mail and packages should be delivered to Fielder Square. No mail should be delivered to 287 or 200 Madison Ave.

Equipment And Facility Usage
Any student desiring usage of equipment or facility for a non-curricular activity must submit a proposal to and receive approval from SGA.

After graduation, use of Visible Music College facilities is not permissible without prior appointment and possible rental fee. Please see Operations for further details.

Library Services
The Visible Music College Library directly supports and strengthens teaching and learning by providing resources and services that supplement the academic, vocational, and spiritual pillars of the College. See Library Manual 2013-2014 (vserve/users/public/Library Manual 2013-2014.pdf) for a full description of library services.

Instrument Storage
On-campus instrument storage lockers are available to you. You are allowed access to the storage lockers from fall semester move-in day to spring semester move-out day; during the summer, all lockers must be empty.

Each locker has a latch with a place for a padlock. It is recommended that you bring a padlock (or two) to school to ensure the safety of your instruments and equipment. The storage lockers, located on the 2nd floor, should be reserved for the musical instruments and equipment you use in the building on a regular basis. As such, they should not be "reserved" permanently by leaving a lock on an empty locker.

Percussion students, you will not need to bring a padlock with you as the percussion storage area is in a separate, locked room on the 2nd floor, and your school ID card provides you access to this room. Due to the size and volume of percussion gear, only those students majoring in percussion may store percussion gear in that area.
Everyone at Visible Music College is expected to treat the lockers with care. While wear and tear from loading and unloading instruments is to be expected, if you are found abusing any locker, you will lose the privilege of using the lockers.

Visible Music College reserves the right to cut any lock and enter any locker at any time – especially any locker that is suspected of containing items that are illegal, dangerous, or in violation of values congruent with a Christian community.

If you have an issue with instrument storage or any locker (lost key/combination, damage, malfunction, etc.), please contact the Operations Manager in person (Room 434).

Lost And Found
Any items, material, mail, equipment, etc., left in non-designated areas will be removed. After one week of display in Lost and Found Area, items will be considered school property to be done away with at the discretion of Visible Music College Administration.

I.D. Cards
Students will be issued an official Visible Music College I.D. card. This I.D. card is valuable and should be protected carefully. Your Student ID will be used to identify you as a Visible Music College student. It will also function to unlock certain doors, give you access to practice rooms that you have reserved, as well as serve as your library card to check out books and other resources.

Since I.D. cards give you building access, lost I.D. cards must be reported immediately to the Operations Manager so they can be deactivated. Lost I.D. cards must be replaced without exception, and there will be a $10.00 charge to replace an I.D. card.

Student Comments And Concerns
Student Comment Forms for complaints, suggestions, comments, and concerns can be obtained from the assistant to the Vice President Team. Signed comments will be directed to the appropriate department and a response will follow if requested. Please be sure to maintain a Christian attitude when voicing complaints, comments and concerns.
Visible Music College encourages you not to discuss your complaints, comments and concerns with other students in a derogatory, non-productive fashion. This has proven to be an ineffective means of resolution for students, is unbiblical, and tends to lead to gossip and false accusations.

Other avenues for more specific concerns: the Housing Coordinator, Resident Advisors, The Student Government Association, and the Vice President of Students.

In order to present a complaint to our accrediting organization, TRACS, please see Academic Catalog 2013-2014 on p.60.

Dropping/Adding Classes
See the Academic Catalog 2013-2014 on p.48-49.

Visible Grading System
See the Academic Catalog 2013-2014, p.50-52.

Enrolling and Withdrawing
See the Academic Catalog 2013-2014, p.48-50.

Academic Advising
See the Academic Catalog 2013-2014, p.48.

Learning Assistance
The College does not offer any formal provisions for learning assistance.

Family Educational Rights and Privacy Act (FERPA)

Satisfactory Academic Progress, Probation, and Suspension
See Academic Catalog 2013-2014, p.53-54.

Academic Rehabilitative Measures
See Academic Catalog 2013-2014, p.54-55.

Compulsory Withdrawals
See Academic Catalog 2013-2014, p.55-56,
Interruption of Study
See Academic Catalog 2013-2014, p.56

Attendance
See Academic Catalog 2013-2014, p.57-58

Academic Dishonesty
See Academic Catalog 2013-2014, p.58-59

Personal Misconduct
See Academic Catalog 2013-2014, p.59

Academic Appeals and Personal Grievance Policy
See Academic Catalog 2013-2014, p.60
Computer Services

Visible Music College provides computing resources for all staff, faculty and students. These resources are intended to be used to enhance education and facilitate communication. Anyone wishing to use these resources must agree and adhere to the following policy.

Resources

The following resources are made available to all staff, faculty, and students.

Internet Access

Visible Music College has installed a campus-wide wireless network to enable easy connection to the internet. Visible Music College does not provide any wired internet connections. All internet traffic is filtered for appropriate content.

Computer Lab

In the event that a student’s laptop is being repaired, an extra desktop computer is available for use by students on the 4th floor between the Operations Office and the office of the President.

Printers

Printing is available for any students needing to print school related documents. There is no charge for prints. All students should print to the 3rd floor Lounge Printer. The “Library Printer” option does not exist although it may show up in your drop down box.

Email

To enhance campus communication, an email address is provided for all staff and students. E-mail is the primary source of communication between students and staff via your Visible Music College address. It will be extremely important for you to check this account daily to have accurate and up to date facts concerning schedule changes and other important notices so you can succeed academically at Visible.

Facebook Pages

There are four FB pages connected with Visible Music College available to students for communication purposes:

- Visible Music College - Main Page
- Visible Music College SGA & Campus Life
Network Storage
Visible Music College provides 5GB of storage on its file servers to each user on the network for storage of personal files. The Office of Information Technology encourages all users to take advantage of this storage to backup important files as computers are known to crash randomly and Visible Music College does not provide data recovery services.

Technical Support
Technical support is offered to students free of charge for Visible Music College related issues. It is up to the discretion on the tech support personnel what issues fall into this category.

User Responsibilities
All users are expected to adhere to all applicable laws concerning computer use including copyrights, patents, and criminal acts. All actions while using Visible Music College resources should be above reproach and it is expected that users maintain this integrity even when off campus and using Visible Music College resources.

Personal Computers
Personal computers may not access the Visible Music College networks without approval of the Office of IT. To be considered for approval, each computer must adhere to these standards:

- Computer must be free from viruses, Trojans or other malicious files.
- Computer must be free of any spyware (download Ad-aware from the download.com and run it to remove any spyware from your computer.)
- Computer must remain free of all of the above for the remainder of the school year. If it is found that a virus or spyware has corrupted a network resource from a personal computer, that person will be charged in accordance to the damage done.

Privacy
All users are expected to use Visible Music College resources with care. Under no circumstances shall circumvention of security measures or any attempt to do so be tolerated. User privacy is important to Visible Music College and all users are expected to respect the privacy of each other.
Care
Abuse of resources (i.e.- hitting, dropping, spilling on, leaving in extreme weather conditions, etc.) will not be tolerated. The introduction of malicious software, including viruses and spyware, either intentionally or unintentionally, will not be tolerated.

Content
Users should not use Visible Music College resources to store, transmit, view, promote, or take part in inappropriate behaviors and/or content including, but is not limited to, pornography, hacking, illegal downloading of music and/or software etc. Users should be advised that any data transmitted using Visible Music College resources can and may be monitored.

Anyone using Visible Music College resources is expected to report any suspicious activities to the Office of Information Technology. While network and data monitoring is in place, users can play an important role in maintaining the security and integrity of these resources.

Security Policy
As the dependence on Internet resources increases, so does the risk of identity theft and unauthorized access to personal computers. Visible Music College takes every precaution possible to ensure that the risk of attack is minimal. The Office of Information Technology reserves the right to force a user to change their password if it is suspected that security has been compromised.

Disciplinary Actions
If a user or group of users does not meet any of the above responsibilities, the following actions may be taken:

Suspension
If it is deemed by the Office of Students, that a user’s privileges should be suspended, the user will be notified of when the suspension will take place and for how long. Visible Music College is not responsible for work undone due to a suspension of resource privileges.

Expulsion
Expulsion, in most cases will be after suspension(s) have occurred. Expulsion would result in a permanent removal of resource access for a user. Users may petition the Office of Students for reinstatement of privileges after one
year. Visible Music College is not responsible for work undone due to an expulsion of resource privileges.

Other actions deemed appropriate by the Office of Students may be taken that are beyond the scope of technology, Visible Music College resources, and this document.

Appeals can be made to the Office of Students for any disciplinary actions taken against a user.
Memphis Attractions

Public Transportation
http://www.matatransit.com/

Museums
- Asian and Judaic Art (Downtown)
- Sun Studio (Uptown)
- Graceland (South Memphis)
- Brooks Museum of Art (East Memphis)
- Dixon Art and Gardens (East Memphis)
- Pink Palace (East Memphis)
- Rock 'n Soul Museum (Downtown) - Smithsonian Museum
- Stax Museum (Soulsville) - Memphis Soul Music

Coffee Shops
- Bluff City Coffee (South Main)
- Café Eclectic (Midtown/Mud Island)
- Otherlands (Midtown)
- Java Cabana (Cooper-Young)

Food
- A-Tan - Asian
- A&R BBQ (Downtown) - BBQ
- Alcenia’s (Downtown) - Soul Food
- Brother Juniper's (University Area) - Breakfast
- Central BBQ (Cooper-Young) - BBQ
- Cheesecake Corner (South Main) - Dessert
- Cockadoo's (Downtown) - Breakfast
- Colletta's (South Parkway) - Italian
- Easy Way (Midtown/Downtown) - Fresh Produce Market
- Elliot's (Downtown) - Hamburgers
- Felicia Suzanne's (Downtown) - Elegant, American Cuisine with a Southern twist
- Kudzu's (Uptown) - Lunch
- Las Delicias (East Memphis) - Mexican
- Majestic Grille (Downtown) - American in an old movie theater
- Muddy's Bake Shop (East Memphis) - Dessert
• Paynes BBQ (Cooper-Young) - BBQ
• Rizzo's (South Main) - American
• Saigon Le (Midtown)- Asian
• sixty3 (Downtown) - American
• South of Beale (South Main) - American
• Taqueria La Guadalupana (Berclair) - Mexican
• Thai Bistro (Downtown) - Asian and Sushi
• The Arcade (South Main) - American Diner/Breakfast
• The Brass Door (Downtown) - Irish Pub
• Trolley Stop Market (Uptown) - American, Local Foods

Music/Dancing
• Beale Street (Downtown)
• Electrocitity - once a month, an electronic music club night in different venues around town
• Hi-Tone (Midtown)
• Minglewood Hall (Midtown)
• New Daisy (Beale St/Downtown)
• Rumba Room (South Main)

Grocery/Shopping
• Grocery Stores:
  • Kroger- 1761 Union Avenue
  • Kroger- 3444 Plaza Avenue (off Poplar)
  • Easy Way- 596 S. Cooper Street
  • Walgreens- 2 Mains St. (Downtown- 3 blocks from the school)
  • Walgreens- 987 Union Avenue
  • Whole Foods- 5022 Poplar Avenue (15-20 minutes from Downtown)

• Shopping:
  • Oak Court Mall- 4465 Poplar Avenue
  • Old Navy- 3440 Poplar Avenue (Poplar Plaza)
  • Wolfchase Mall- 2760 N. Germantown Pkwy (25 Minutes via I-40 E)
  • Target- 601 Colonial Rd (15 Minutes via Poplar)

• Coffee:
  • Starbucks- 201 S. Third St. (Across from FedEx Forum, off Beale)
  • Starbucks- 1850 Union Avenue
  • Qahwa- 109 N. Main St.

• Restaurants:
• Huey’s Downtown- Union and Second (Downtown)
• T.G.I. Fridays- Union and Third (Downtown)
• Lenny’s Sub Shop- 153 Main St. (Downtown)
• Buffalo Wild Wings- 3448 Poplar (Right next to Old Navy)

The following blogs offer great information on Memphis, attractions, food, and history!

• Ask Vance
• Eat Local Memphis
• The Daily News Blog
• Dining With Monkeys
• I Love Memphis
• Weeden Art Watch
General Emergency Guidelines

What is a Crisis?
A crisis is anything momentous, urgent, threatening, and unplanned. At a school, crises could include a rape, suicide, major fire, bomb threat, and allegations of improper conduct among students.

What is an Emergency?
An emergency is a sudden unforeseen crisis (usually involving danger) that requires immediate action.

Emergency Numbers
- Police, Fire Department, Ambulance 911
- Poison Control Center 1-800-876-4766
- The Crisis Center 274-7477 or 1-800-SUICIDE
- Mobile Crisis Unit 577-9400 (Provides on site evaluation for persons who may need hospitalization due to emotional crisis)

Visible Music College students are encouraged to adhere to the following guidelines/procedures when confronted with a crisis/emergency.

General Steps In Medical Emergencies
- Call out for an RA or Staff member.
- Have someone notify Emergency services by dialing 911.
- If immediate action must be taken and no emergency personnel are available, the 911 operators will assist you.
- Have someone bring you a first aid kit, if available.
- Do not move the victim unless absolutely necessary.

Medical Emergency Resources
- Methodist Hospital; 1265 Union Ave. (901) 516-7000
  • Closest emergency room, approximately four minutes from campus.
- Harbor of Health; 718 Harbor Bend Road. (901)522-1555
  • Medical clinic that accepts most insurance, appointment required.
- Church Health Center; 1196 Peabody Ave. (901) 272-0003

School Closing Policy
The President or one of the Vice Presidents will make the decision concerning canceling classes and/or closing offices. Our normal policy is to follow suite
with the action of the Memphis City Schools. When a decision to cancel classes has been made, the President or one of the Vice Presidents will determine if the offices will likewise be closed or will open later than normal. Such information will be included in the announcement. Students will be notified of a school closing through e-mail as well as an announcement on visible.edu and Populi.
Emergency Procedures

Tornado

What to do during a tornado watch
- Listen to local radio or television stations for updated information. You may find this information on your computer if you don’t have a television or radio in your room. Visible Music College recommends that each student own a battery-powered radio for these situations.
- Listen to the RA’s and follow their instructions.
- If outside, take cover inside a building.
- Bathrooms and stairwells are the safest spaces in the dorms.

What to do during a tornado warning
- Remain indoors.
- Listen to the RA’s and follow their instructions.
- Continue listening for updated weather information. You may hear a tornado siren that Memphis activates to warn the surrounding community.
- The power will possibly go out, so listen to weather reports on a battery powered radio.
- If you are inside the dorms, get into a bathtub. If you have time, you may want to put a mattress over you for added protection from flying debris. Stay away from the window and do not go outside.
- Remain in the bath tub until sirens are turned off. RA’s will perform a room check at this point to check in on all students.

What to do after a tornado
- Meet in the courtyard area near the Redbird’s Stadium scoreboard. The Resident Advisors will perform a head count, and assess injuries and damages.
- Stay out of damaged buildings until they are safe. (There may be electrical dangers, fire or gas leaks.)

Earthquake

In case of an earthquake
- There is usually no warning before an earthquake. If you feel an earthquake, lie down next to a desk or your bed.
• Stay away from windows, bookcases, file cabinets, heavy mirrors or other heavy objects that could fall. Watch out for falling plaster and ceiling tiles.

• Stay under cover until the shaking stops. Hold onto your cover. If your cover moves, move with it. Be prepared for after shocks, and plan where you will take cover when they occur.

**What to do after an earthquake**

• Meet in the courtyard area near the Redbird’s Stadium scoreboard. The Resident advisors will perform a head count, and assess injuries and damages.

• Stay out of damaged buildings until they are safe (There may be electrical dangers, fire or gas leaks).

**Fire**

**In case of a fire**

• A fire alarm may sound or you may see or smell smoke. Before exiting your room, carefully feel the door handle, if the handle is cool, exit your dorm room and go to the nearest staircase.

• In the event that smoke is present, stay low and move quickly through it.

• If it is hot, DO NOT open the door. Look to see if you can escape through a window. If not, retreat to the bathroom. Close the bathroom door, placing a wet towel at the bottom of the door. Lay down on the floor and wait for help.

• If you catch fire, STOP, DROP and ROLL.

• Call 911 when you are a safe from danger.

• Do not to go back into a burning building.

• Meet in the courtyard area near the Redbird’s Stadium scoreboard. The Resident Advisors will perform a head count, and assess injuries and damages.

**Procedures for Missing Person Report**

If an individual believes that a member of the student community is missing, they need to immediately contact the Student Life Manage and/or the VP of Students.

The Office of Student will immediately begin an investigation into the matter. If it is determined that the student is missing, then the proper authorities will be contacted to investigate the matter.
Visible Music College will notify missing students emergency contact no later than 24 hours after the student is determined missing.

During orientation, students are given safety tips and emergency contact numbers in case they or someone else is in danger.
Student’s Rights and Responsibilities

It is the student’s responsibility to read and comprehend Visible Music College policies and procedures, including those in the application for admission and student handbook. Questions should be referred to the Director of Pastoral Care. Students not complying with Visible Music College policies and regulations may expect their actions to be reviewed by Visible Music College authorities, which may result in disciplinary fines and/or actions, up to and including dismissal from Visible Music College without reimbursement of funds.

Policy changes/additions will be communicated through the Visible Music College official newsletter, electronic or otherwise. At the time of publication, these updates will be considered part of the Student Handbook. Each student is responsible for these policy updates once published.

GRIEVANCE POLICY AND PROCEDURE

It is the policy of Visible Music College to provide an avenue to students for the resolution of a grievance or complaint when the grievance is not one which automatically requires formal action. This grievance procedure applies to all informal complaints, including discrimination and harassment. Both the complainant and responder can terminate the informal process and initiate the formal disciplinary process at any point of the grievance process.

The grievance procedures are intended to encourage resolution of the student’s grievance informally and at the earliest possible stage. At the same time, where such resolution is not possible, these procedures provide for a more formal review of the situation by individuals not party to the case, and a final review by the Vice President Team. In providing these procedures, it is the intention of Visible to carry them out in an equitable and timely manner. However, in extenuating circumstances, it may not be possible to adhere to established time frames, and extension of time shall not be construed as failure to follow established procedures.

The grievance procedure applies to all complaints, including discrimination and harassment. Visible may charge persons through the judicial system even when the student files a grievance under this policy.
Grievance Policy:

**Step 1:** Complainants are not required to directly confront the person who is the source of a grievance, report, questions, before notifying any of those individuals listed in this Grievance Procedure. Nevertheless, students are required to make a reasonable effort to file their grievance in a timely manner as outlined in this policy.

**Step 2:** If the student is unable to clarify or resolve the matter, the student must confer with and submit a written statement of grievance to the Vice President of Students. The written statement must include the following: the name of the student, faculty member or administrator whose action gave rise to the matter; the type of grievance alleged; a statement of the injury; the type of solution sought. In the event that the grievance concerns actions taken by the Vice President of Students, the process will be conducted by the Vice President of Business.

**Step 3:** The Vice President of Students shall refer the charge to the appropriate department head or director. The department head or director shall seek to mediate the charge, and thereby effect an informal resolution of the matter. Failing resolution, after consultation with both parties, the department head or director shall make a decision concerning the charge that shall be conveyed in writing to both parties and the Vice President of Students. This phase of the grievance procedure shall be completed within (15) days of the initial written grievance.

**Step 4:** If the unresolved grievance concerns a faculty member or administrator, a formal complaint should be lodged with the Vice President of Business.

**Step 5:** The Vice President of Students will be responsible for notifying the Vice President of Business of complaints not immediately resolved and will pursue the complaint toward a proper conclusion. A file on written complaints will be kept in the Vice President of Students’ office.
Intellectual Properties

Prior to registration, all students must sign the following Blanket Release Form. The Blanket Release Form is a simple, all-purpose general release that lets Visible Music College use student compositions and works for promotional and fund-raising purposes only. It also fits in with the hands-on, practical vision of the school by introducing students to the real-world concept of intellectual property rights, written agreements, and the licensing of works. This is the first of many documents the students should become familiar with as working musicians, songwriters, technicians, and professionals. If you have any general questions regarding the form, please feel free to contact the Music Business Department. You should additionally seek the advice of an attorney for any specific legal questions you may have.